



case**study**

VIKING RANGE | LYNX GRILLS

What's the Story?

To maintain its reputation as a premier manufacturer of luxury home appliances, Viking Range/Lynx Grills needed to provide advanced training opportunities for its workforce. However, the rising cost of specialized programs presented financial challenges. By partnering with South Delta Planning & Development District and leveraging state resources managed by Accelerate MS through the MS Works Grant, Viking successfully removed barriers to employee development. As a result, the company expanded high-quality training opportunities, strengthened workforce skills, and reinforced its long-standing commitment to product excellence.



Challenges

- Continuous training was essential to sustain product quality and innovation.
- Specialized programs (certifications, leadership, and process improvement training) carried significant costs.
- Without financial support, investments in employee development risked being limited at scale.



Solutions

- Viking engaged Mitzi Woods, Workforce Director at South Delta PDD. Through Woods' guidance, Viking tapped into resources and support strategies available via Accelerate MS.
- The MS Works Grant, administered by Accelerate MS, provided funding that made training financially sustainable while ensuring alignment with state workforce priorities.

THROUGH THE MS WORKS GRANT VIKING provided a variety of educational opportunities including Six Sigma Certification, Robotics Programming, Enhanced Welding, FMEA/Asset Criticality Analysis, KANBAN/Lean Training, On-The-Job Training, Leadership Skills Training and Press Brake Training.

IMPACT:

Training Initiatives have benefitted Viking in many different forms ranging from better employee collaboration across departments, increased employee retention and job satisfaction, continuous improvement in our manufacturing processes, enhanced safety awareness, higher quality products, and improved employee skills.

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